

14 January 2005

To whom it may concern

Having been involved in the fitness industry for over 13 years I have dealt with many suppliers and used a variety of gym equipment from domestic to commercial grade products. In this time I have seen a wide spectrum in standards of equipment and customer service from very poor to exceptional.

I can say without doubt that being involved with a variety of fitness centres with in WA I have had the pleasure of being able to use both Gym Care's products and back up service on many occasions.

I have found both there range of cardio and resistance equipment second to none, not only is it reliable but also aesthetically pleasing and functional. Being involved in a total refit of our facility at Kwinana Recquatic it was a pleasure to have Gym Care on board, there assistance from the tender process through to the fit out was invaluable and I feel a key part to the increase in our gym patronage.

Gym Care's after sale service is to say the least exceptional, in our initial agreement with them they promised that if a piece of equipment was "out of order" they would be out with in 24 hours to rectify the fault and this has been the case each and every time. This combined with there staff's approachability and professionalism makes them a pleasure to deal with should assistance be needed.

I have no problems in recommending Gym Care to any potential buyer as the standard in products and service is truly of a gold standard. Should anyone wish to contact me personally to discuss any queries they may have, please feel free to call the centre on 9439 0227.

Yours sincerely

Roger Knight  
Health and Fitness Coordinator

