



29 January 2008

The Managers
Gymcare
21 McDonald Crescent
BASSENDEAN WA 6054

Dear Sirs

Moora Health & Fitness

Our very first gym in the Shire has been eagerly awaited by our community for a number of years and it is with sincere appreciation that we extend this letter of thanks to you and your team for helping us in making it a reality.

A special thank you to Rob Campbell who "held our hand" right through from our initial enquires and quotation phase of the project to solidifying the deal. Rob's professionalism, integrity, extensive knowledge of products and the industry, patience and thoroughness made the final decision for us a very easy one.

Your service team had to endure rather hot conditions to set up the equipment and we also extend a big thanks to them. Led by John Prince, the team displayed the same professionalism and integrity we first encountered with Rob and maintained a positive and energetic approach to the task at hand considering the conditions.

As a customer we had the feeling that despite our modest order we were getting the best service possible from everyone involved. We commend you on the integrity and professionalism of your staff and the quality of your product.

We hope that we have an opportunity to expand on our facility in the future and look forward to the opportunity of working with you again.

Yours sincerely

REBECCA MCALL
Manager Economic Developemnt